



**CONTACT INFO:**  
 SUPPORT@RC4WD.COM  
 720 N. Gateway St.  
 Visalia, CA 93291

**THANK YOU FOR YOUR PURCHASE!**  
 IF YOU HAVE ANY ISSUES PLEASE USE THIS FORM  
 FOR YOUR EXCHANGE/RETURN.

**WARRANTY ELIGIBILITY CHECKLIST**

(PLEASE CHECK THE BOX)

**RETURN**  
**(BRAND NEW IN THE BOX)**

Contacted Customer Support Email,  
 (Support@RC4WD.com), with  
 details and pictures of product(s),  
 RC4WD Order#/ copy of receipt if  
 purchased at another location.

**RETURN**  
**(OPEN BOX)**

Reviewed the "Returns Policy", and  
 "Warranty" sections on our website:  
[http://store.rc4wd.com/Shipping-Return\\_ep\\_44.html](http://store.rc4wd.com/Shipping-Return_ep_44.html)

**EXCHANGE**  
**(DEFECT)**

Can show "Proof of Purchase"  
 within 30 days \*

**CUSTOMER INFORMATION**

(PLEASE FILL-OUT CLEARLY AND IN ENGLISH)

First Name  Last Name   
 Address   
 Aprt#  City  State  Zip Code   
 Country   
 Email Address  RC4WD Order #   
 Purchase Location (?)  Phone #

**ITEMS REQUESTING WARRANTY SERVICE**

Please Provide Part #'s

<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

**ADDITIONAL NOTES ABOUT YOUR RETURN/WARRANTY**

**Other Manufacturer Products Warranty**

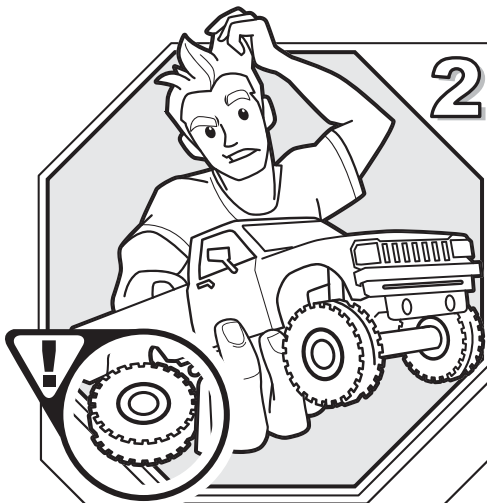
RC4WD sells products from many manufacturers. These items all have their own warranty and are not warranted by RC4WD in any way. You will need to contact manufacturer of the product and discuss the options about any warranty on their items. You may need a copy of your invoice which is available online through your account.

\* **PROOF OF PURCHASE IS AS DEFINED:** RC4WD ORDERS: ORDER # MUST BE PROVIDED. IF PURCHASED FROM LHS, A COPY OF RECEIPT MUST BE PROVIDED. IF PURCHASED FROM AN ONLINE DISTRIBUTOR, A COPY OF EMAILED CONFIRMATION OF PURCHASE MUST BE PROVIDED.

# HOW TO GET REPLACEMENT PARTS OR REFUND



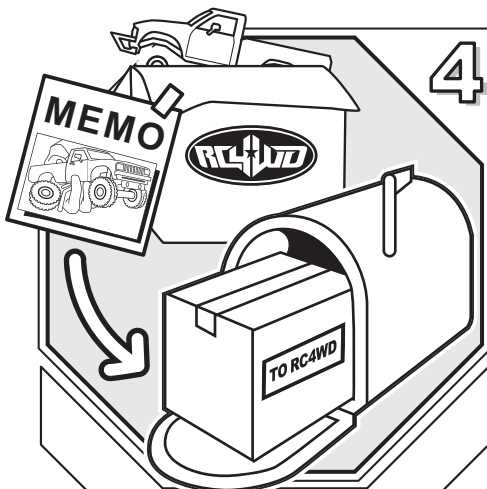
**Get Package**



**Don't Like or Broken Parts**



**Contact Customer Support**



**Get Refund or Replacement**